

User Manualfor Wholesale Brokers

November 2022



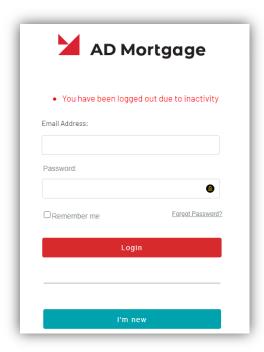
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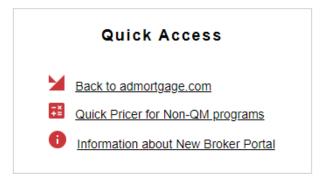
Log in

- 1. Access the A&D Mortgage Wholesale Portal website (partner.admortgage.com)
- 2. Login is the email address in user's account.



If you don't remember the password, click on "forgot password". You will get an email to complete the password reset.

At the bottom, there are links to access website, Quick Pricer and Broker portal's material.



Users Administration

Add New User

- 1. Once logged in, you will see your pipeline view.
- 2. On the left menu, click the Administration header, then User Administration



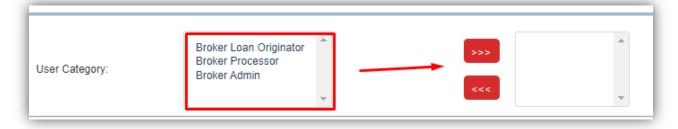


3. Once in the User Administration screen, click the Add New User button



4. Select the appropriate user(s) category and whether or not user(s) is Active.

Note: You can choose more than one user category.



- 5. Complete all applicable user fields, including Login Name and NMLS.
 - Note: we recommend using email address for log in.
- 6. Password will be automatically generated.
 - Please copy the system-generated password to paste into an email to send to your new user for them to access A&D mortgage portal for the first time. The system will NOT automatically email new users. Once the new user logs in, it will prompt them to change their password.
- 7. Add Bureau Credentials (if you don't use the corporate credentials that were setup under the Company)
- 8. Add Licensing. It's required if user is Originator.



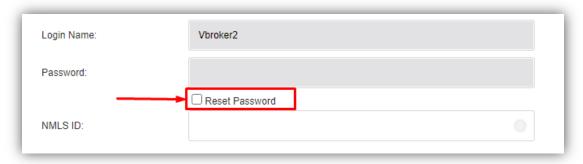
User Password Reset

1. If a user forgets password, an account administrator can reset their password by Editing the user from the User Administrator pipeline by clicking the pencil icon



next to their name

2. Then clicking the Reset Password button as shown below:



3. System will automatically generate a new temporary password. You need to share the system-generated password with the user. Once the user logs in with temporary password, it will prompt them to change it.

Note: Please contact Support at 305-760-7000 (Option 5555) or send an email to support@admortgage.com if any assistance is needed for user password help.

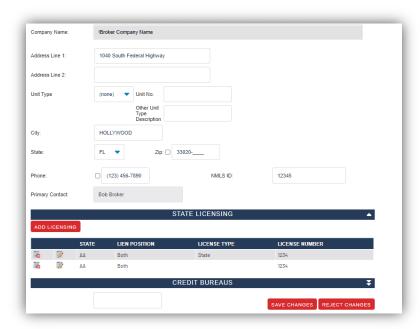


Company Administration

On the left menu, click the Administration header and select Company Administration to review and manage company information.



- You can update company information (address, Phone, NMLS).
 Company name be updated by A&D Mortgage's administrator only.
- 2. In State Licenses section add and modify companies' licenses.
- 3. In **Credit Bureaus** section add your Credit Vendor to the preferred list. You can add more than if needed.



4. Adding Credit company is not required, all agencies are available and credentials could be entered during submission.

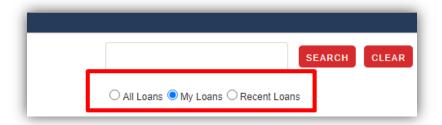


Loan Submission

Pipeline

When you logged in, you'll see the pipeline.

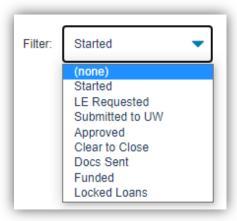
- 1. Loan assignment:
 - All Loans all loans in the company
 - My Loans
 - Recent Loans



2. Filter by status:

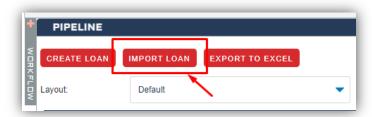
- Started the loan has been created in the portal.
- LE Requested the loan action of requesting a LE was completed
- Submitted to UW Loan Submission Specialist sent the loan to UW for an initial decision.
 At minimum, the required documents for initial submission have been received at this point.
- Approved loan has been approved by Underwriting and conditions were issued.
- Clear to Close all Prior to Approval and Prior to Docs Conditions have been cleared, and the loan is now with our Closing Department.
- Docs Sent our Closing Department sent the closing package to the Closing/Settlement Agent, but the loan has not yet funded.
- Funded Our Funding Department has approved the loan for funding.
- Locked Loans you can review all Locked Loans.



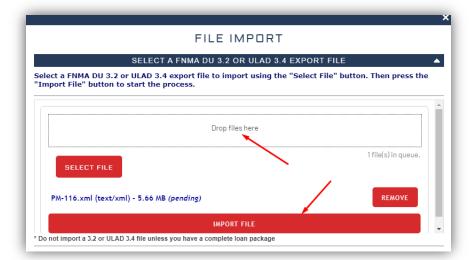


Create a Loan

1. Import 3.4 file clicking on **Import Loan** on top left corner:

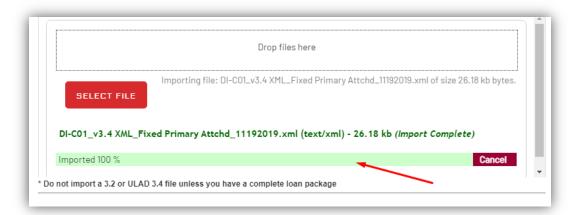


2. Select the file or drag file into the pop-up window and click Import File

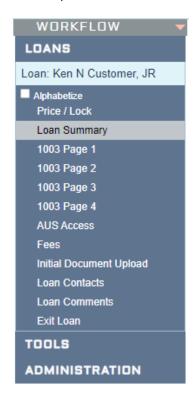


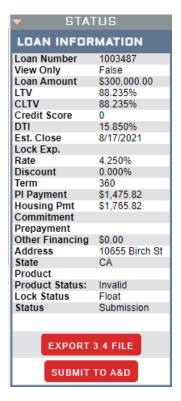


3. When file is uploaded, you'll see the green message that it was imported 100%. You will eb automatically transferred to the uploaded loan. You can quickly find it in a <u>pipeline – recent</u> loans.



4. In the file, you'll the loan menu om the left side. On the right side, you can see the Loan information, Lock and Loan Statuses:

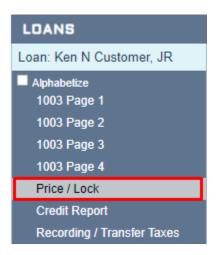




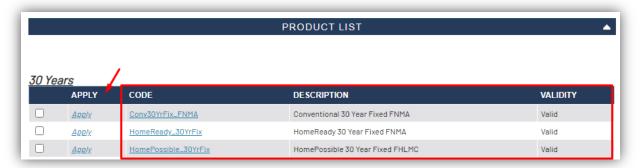
Price the Loan

1. Proceed to Price/Lock screen from the left menu





- 2. Complete the **Loan information** required fields (Loan Type, Document's type, Occupancy and etc)
- 3. Under Products and Pricing, in Product List tab click apply in front of the product you selected.



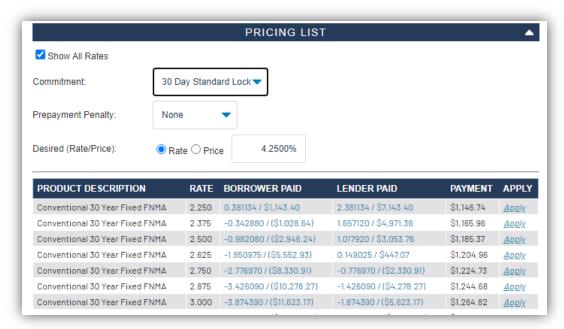
4. Under **Products and Pricing**, in **Compensation tab** select the <u>Borrower Paid</u> or <u>Lender Paid</u> type.



Please note: Lender Paid % is already setup in your company's account. Borrower Paid fee (\$) should be added to the 'Mortgage Broker fee" in Fees screen (Section A).

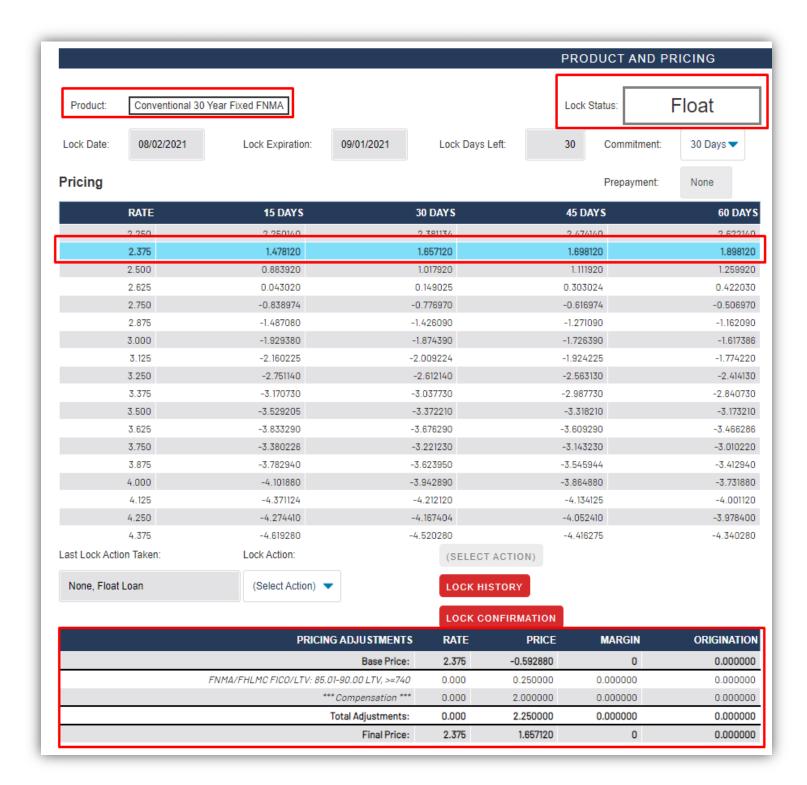


5. Under **Products and Pricing**, in **Pricing List** click <u>apply</u> in front of the pricing you selected.



6. In **Rate Lock** tab you can review the product, pricing, and adjustments. Lock Status will be automatically Float approved.



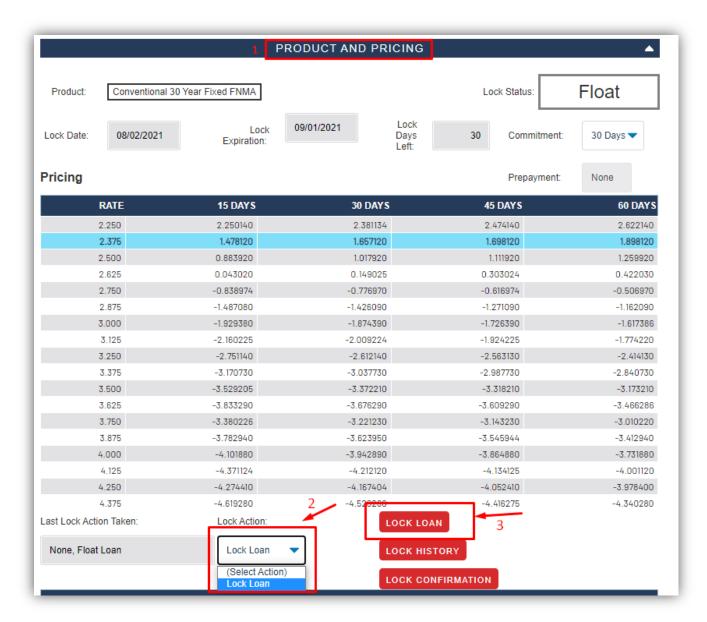


Please note: Pricing will be automatically updated up to date. All adjustment, discount or credit changes will be reflected in this screen **until** loan is **lock**.



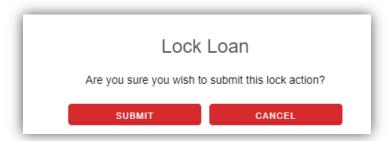
Lock the Loan

- 1. To lock the loan, go to Price/Lock screen.
- 2. In product and Pricing tab, click on field Lock Action and select Lock Loan
- 3. Click on Lock Loan button

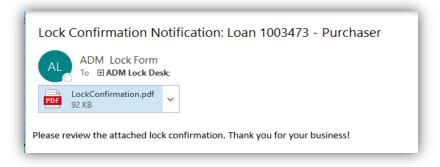




4. Confirm your Lock by clicking **Submit**



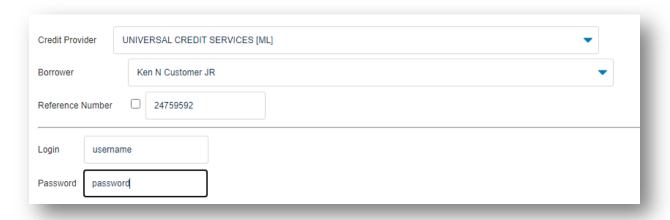
5. Your loan is now locked. You can click "Lock Confirmation" to view your confirmation. You'll receive an email with Lock confirmation document.





Credit Report Reissue

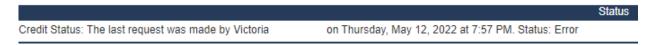
- 1. Proceed to "Credit Reissue" screen:
 - Select the Credit provider name
 - Select **Reference number** for each Borrower
 - Enter Login and Password.



2. Click on "Reissue Credit" button to finish the request.



3. If the Error message is returned, you will see it on top of the screen in section *Status*. You can check the details clicking on "View Errors" button.



Note: If it's grayed out, please click on Credit reissue screen again to refresh it.

4. When reissue is successfully done, the Status on top of the screen will be **Completed**. Click on "View Credit" button to see the finding.



- 5. Credit scores will be automatically updated in the system for each Borrower. Credit report document will be in Documents screens.
- You can merge liabilities clicking on "Merge Liabilities" button.
 Note: this function will be unavailable when loan has been Approved. To update liabilities after loan approval, please do the "Change request".

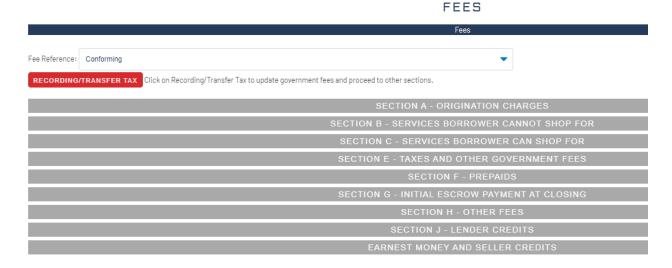
Recording / Transfer Taxes

Smart Fees provides the fees on real-time, actual information that helps reduce the risk of compliance variance violations and burdensome operational costs.

- 1. In the **Recording/Transfer Taxes** screen, click **submit** to auto generate *recording fees, transfer taxes* and *title fees.*
- 2. Additional questions may appear on the screen. Review and answer if needed.
- 3. Upon submission proceed to the **Fees** screen to review and input the fees.

Fees

In Fees screen, you have to run Recording/ Transfer Tax.
 System will update the government fees based on loan scenario and open other fee sections.



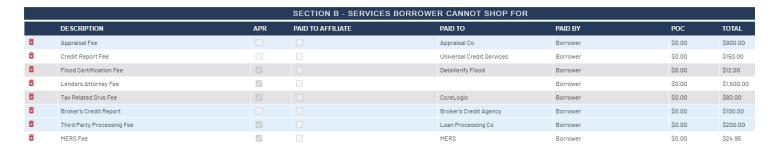
Add the fees that should be disclosed during submission
 Example: Estimate of Appraisal fee, Third-Party Processing Fee, Broker's Credit Report, etc.

Note:

- If you don't charge the specific fees or don't have an estimate, you can leave the fee blank and keep using our estimates.
- A&D's fees will be automatically included in fees worksheet.



3. Fees may be edited by clicking on the Total Amount figure and typing in the amount, then pressing Tab to save.

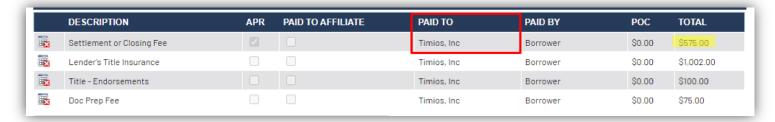


4. Origination Charges:

Lender Paid compensation will be added to Fees worksheet automatically from pricing. **Borrower Paid compensation** should be add to "Mortgage Broker Fee" in a section A - Origination Charges.

5. Service You Can Shop For:

 In section C, when you run Recording and Transfer taxes, system provides the Title estimate from Timios by default.

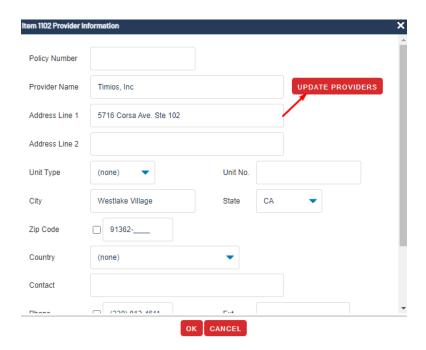


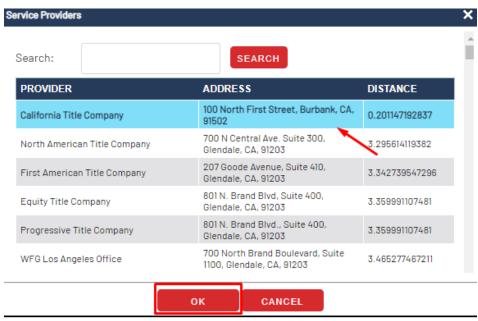
- You can update title provider selecting your agency.
- Click on Provider name and then click on "question" button.



• Click on Update Providers, select the Title/Settlement Company and click ok.





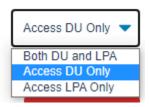


- When Provider is selected, system will recalculate the estimates based on the selected company.
- If Agency is not in the list, you can highlight the fee and type the name of the provider and update the \$ amount.

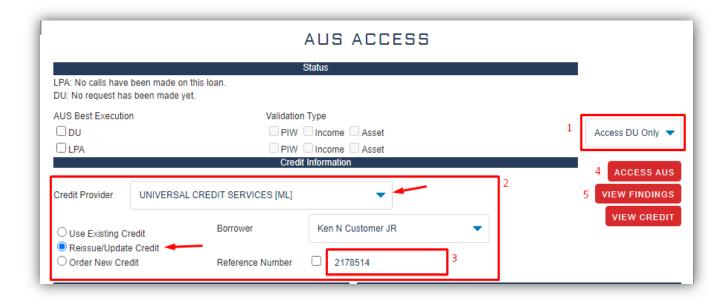


AUS Access

1. In AUS Access screen click select DU, LP or Both.



- 2. Select Credit Provider and check the check mark Reissue/Update credit.
- 3. **Reference number** will appear automatically if credit has been retrieved already. Otherwise, it should be added manually.
- 4. Click Access AUS
- 5. When finding is ready, click on **View Findings** to review the response.



Please note: credit credentials should be added to the user's profile or on a company level in order to provide the credit to Fannie Mae.

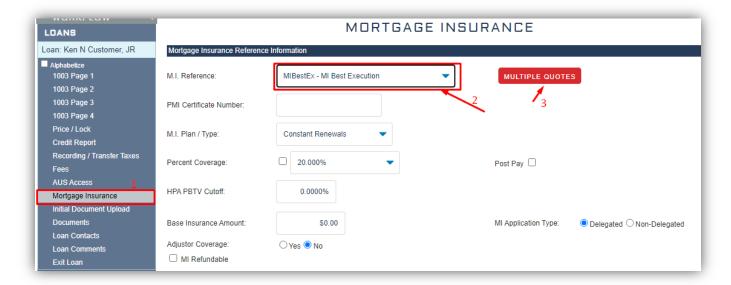
Please contact your administrator or A&D support to set it up.



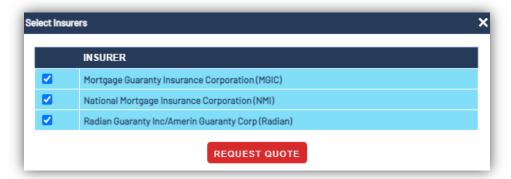
Mortgage Insurance

If Loan is required the MI, the are 3 MI companies to get the quote.

- 1. Proceed to Mortgage Insurance screen.
- 2. Select MI Best Execution in MI Reference
- 3. Click on multiple quotes button

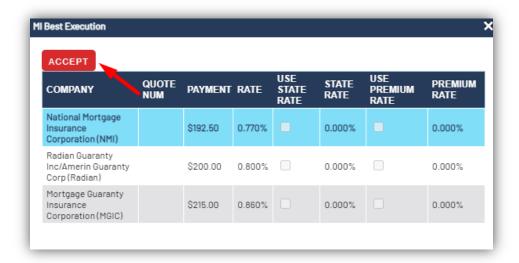


4. Pick the MI agency (You can pick more than one at a time), click request quote.





5. When Quotes are ready, highlight the one you want to proceed with and click 'Accept'.

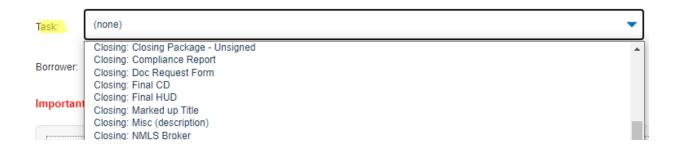


6. MI information will be automatically updated with MI fee and MI Rates/Renewal rates.

Initial Document Upload

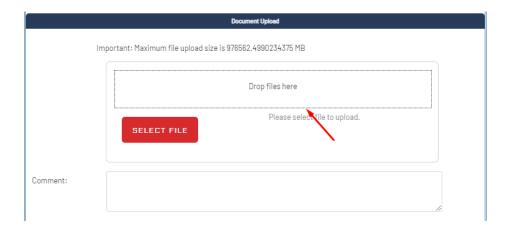
Initial Document Upload contains the list of conditions where you can upload documents.

1. To Upload the documents, select the type of the document

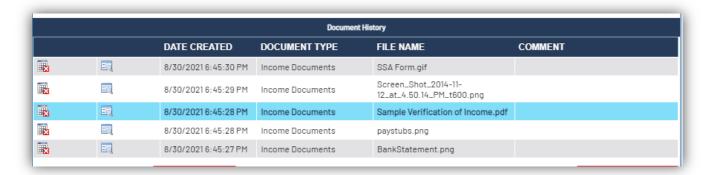


2. Select or drop file.

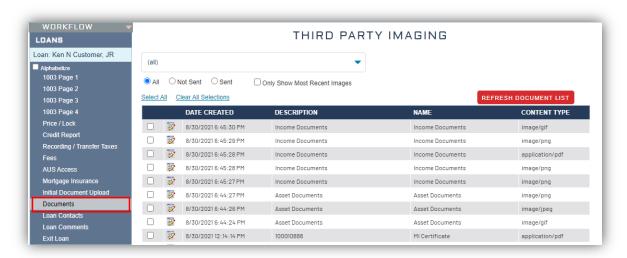




3. To review the document, scroll down the page and double click on the documents.



4. To review all the findings, generate on a file and all documents, proceed to **Documents** tab on the left navigation menu

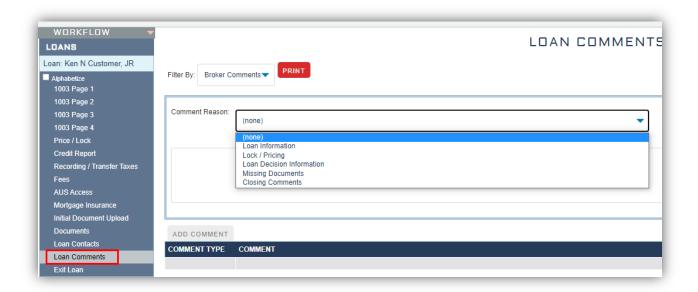




Loan Comments

Loan Comments can be used to leave the message for Lender if needed. When loan is assigned to the appropriate department, Lender representative will review the section and respond to it if any actions are required.

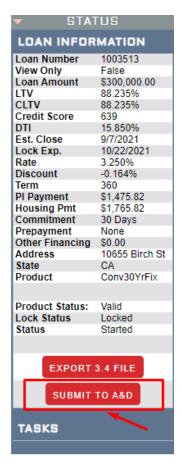
To leave the comment, proceed to Loan Comment section, select comment reason and leave the message clicking Add Comment





Submit Loan to A&D Mortgage

When loan is completed, to submit loan click on Submit to A&D button on the right side of the screen under the Loan Information screen.

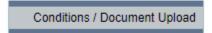




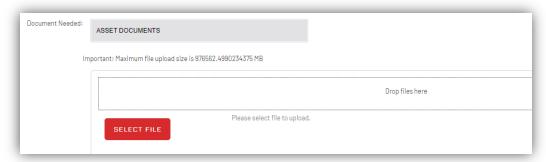
Approval and Conditions

When loan is Approved:

1. New screen "Conditions / Documents Upload" will be available in Loan menu



- 2. In this screen documents can be attached to every condition. Note: there is no other place to upload any documentation.
- 3. To upload the document, click on the pencil to open condition and drop the document(s).

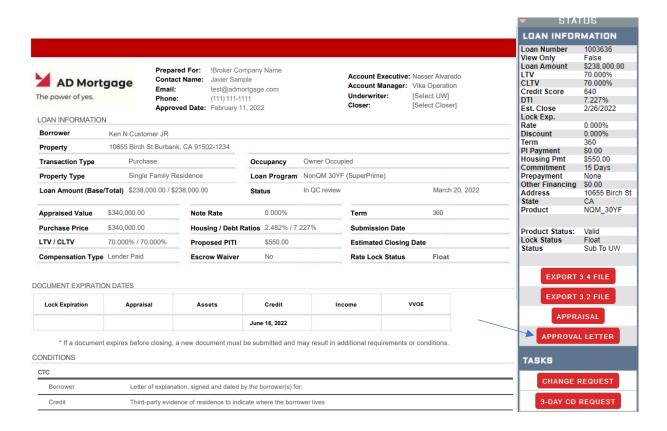


- 4. When done click 'Close'.
- 5. On the right side of the screen, you will see the "Approval Letter"



6. Approval letter shows the outstanding conditions assigned to brokers.





Important: As soon as conditions are cleared, you can submit them to UW. Click on "Submit to Conditions".

Please note that submitting less than 80% of outstanding conditions may negatively impact your AD Status.





3-Day CD Request

On the right-side menu, there is a button "3-Day CD Request". It will be available when loan is ready and locked.



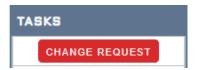
Appraisal Order

Appraisal order remains on appraisal portal, but you can get into that portal clicking on "Appraisal button" on right-side menu.



Change request

For all questions and request please use the button "Change Request". You may see it at the right sight of the screen. Button available since the loan have status Submitted. Kindly remind that at the status "Started" you have ability to change any information, as loan has not been submitted yet.





Once you have clicked the button the new window popup:



Here you can choose the Category and Sub-Category for your question/ request and text some description. Then you click "Proceed" your request will be goes directly to the Underwriting.

The loan status will change to "Change request" – it means that ADM are working on your request, but loan remain at the same stage and responsible team is keep working no it.

Loan status change on ordinary status in the page "Loan Comments" you will see your request and responses if it was added:

